



July 10, 2017

Dear Provider Partner,

We'd like to inform you of some enhancements coming to your Payment Disbursement Registers (PDR) and 835 ERA files. Based on feedback from providers like you, we've identified several areas in which additional claim payment and check detail could be provided to help your practice run smoothly.

Beginning in early August, claim specific overpayment deduction details have been added to the PDR, including:

- Original claim ID
- Patient account number
- Original paid date
- Original check number
- Original paid amount
- Overpayment amount
- Previously recovered amount
- Current recovered amount
- Remaining overpayment amount

In addition, 835 ERA files will include the original claim ID and patient account number.

We hope these changes save time and improve patient account identification when your practice is identifying overpayment deductions. To view a sample of the new PDR, please visit www.modahealth.com/pdfs/pdr_guide_med.pdf.

Questions?

We're here to help. For more information on your Payment Disbursement Register or 835 ERA files, please email medical@modahealth.com or call us toll-free at 877-605-3229.

Sincerely,

Medical Customer Service



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PO Box 40384 Portland, Oregon 97240 | 800-852-5195