

ODS

WINTER 2011

DENTAL OFFICE

update



Save time with Dental Benefit Tracker enhancements

Long-awaited Dental Benefit Tracker enhancements have finally arrived! The days of making multiple phone

calls to get a patient's current incentive level, common preventive services history, eligibility or utilization are over.

- **Procedure utilization check** – Not sure when the last crown on #12 was seated? Simply enter the appropriate CDT code and tooth number for a complete history



ODS listened to your feedback and designed an all-in-one resource that answers your requests and saves you time, freeing you up for what matters most – your patients.

Drop us a line and tell us what you think at dpr@odscompanies.com. We know you will enjoy our new and improved Dental Benefit Tracker.

Some of the major features include:

- **Current incentive levels** – Verify your patient's current incentive level with one less phone call
- **Common preventive services** – Your "one-stop-shop" for exam, prophylaxis and fluoride eligibility

ODS issues brand new ID cards

ODS will soon issue new and improved ID cards for some employer groups.

Some of the major features include:

- Teslin® construction – a 100 percent recyclable, extraordinarily durable material that is water-, tear- and abrasion-resistant
- Mobile app for smartphone users

The new cards will continue to display:

- Subscriber ID, subscriber name and group number
- Customer service and claims information
- Network name

The cards are streamlined from our previous four-panel butterfly format to a two-sided design. Dependent

information has been removed on most cards. Eligibility can change frequently, so we recommend that dental offices reference Benefit Tracker for the latest information and details not shown on the card. Members may also check benefits by logging in to myODS.

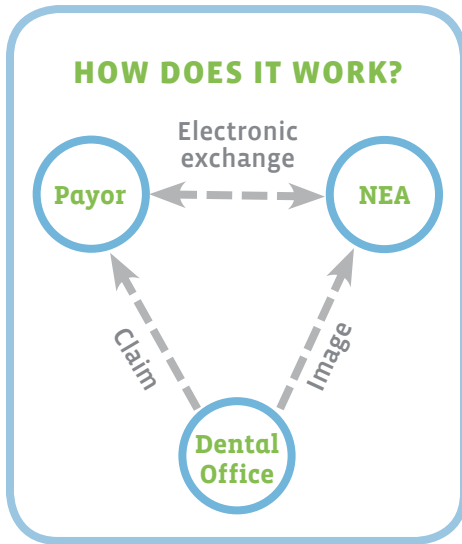
When members receive their new ID cards, those with smartphones can download the ODS mobile ID card app from iTunes or the Android Marketplace. Once downloaded, members will enter the mobile PIN and subscriber ID shown on the front of their paper card to access a digital version of their card. If the dentist office wants a copy of the card, they can ask the member to send it via email or fax from the mobile app.



ODS Dental Professional Relations thanks you!

The ODS Dental Professional Relations team extends a very warm thanks to each and every one of your offices for the gracious assistance you provided with our most recent provider accuracy update. Each year we strive to ensure 100 percent accuracy in our dental provider directory listings so new patients can easily find you.

We wouldn't be able to do so without your cooperative generosity. We appreciate your time and thank you for helping us provide our members with access to the highest quality of dental care throughout Oregon.



Get a free offer from NEA FastAttach™

In a continued effort to promote environmentally-friendly communication between your office and ODS, we are happy to announce a special offer to all participating ODS dental providers, from our partners at NEA FastAttach™. From Jan. 1 through April 30, 2012, NEA is offering **free** registration and delayed monthly billing (until May 31, 2012) for premier FastAttach services.

FastAttach™ improves your revenue cycle by allowing you to efficiently transmit X-rays, perio charts, EOBs,

narratives and any other documentation required to adjudicate dental claims. Many FastAttach™ users report more convenience, increased flexibility and reduced phone calls to customer service to follow up with claim and remittance status.

To take advantage of this offer, simply register online at: <http://nea-fast.com/fastattach/providers.html> by entering the promotional code: **ODSFBD5**. This code was specifically created for ODS dental professionals and will only work after January 1, 2012.

www.odscompanies.com

Insurance products provided by Oregon Dental Service.

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